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Docket No.: 449122020500  
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:  
Roland BRUNNER et al.

Application No.: 10/049,183

Art Unit: 2642

Filed: February 8, 2002

Examiner: W. J. Deane

For: METHOD AND APPARATUS FOR  
INCREASING THE FAIL SAFETY OF  
INFORMATION DESKS CONNECTED TO  
EXCHANGES

RESPONSE TO NON-FINAL OFFICE ACTION

RECEIVED

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

JUL 23 2004

Technology Center 2600

Sir:

**INTRODUCTORY COMMENTS**

This is in response to the non-final Office Action dated April 21, 2004, for which a response is due on July 21, 2004. Accordingly, this response is timely filed. Reconsideration and allowance of the pending claims in light of the remarks presented herein are respectfully requested.

Remarks begin on page 2 of this paper.